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Health and Human
Services

**Texas Department of State
Health Services**

Responsible Entities (REs) Kick-off Meeting

September 9, 2021



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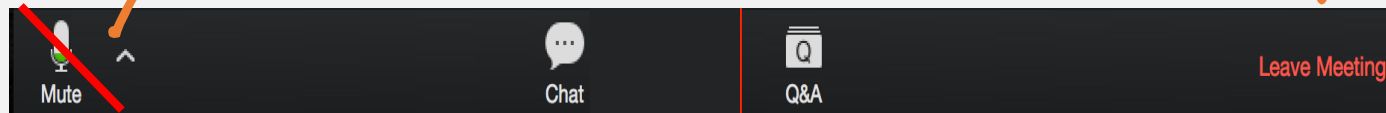
Today's Webinar



You will be automatically muted during this webinar.



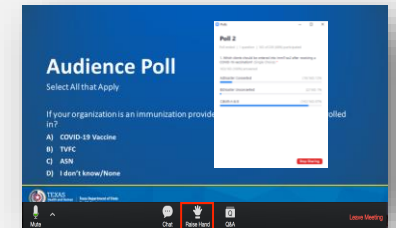
Need to go? Click Leave Meeting to exit the webinar.



Have a question? Type a question to the host and panelists using the Q&A box!



Audience Polls



Watch for our polls throughout today's presentation.



We will share the meeting recording, slides, and transcripts afterwards.



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Agenda

Section	Presented by
Introduction	<i>Peter Dertsakyan</i>
REs: Purpose of Regional Engagement, Roles, and Responsibilities	<i>Devin Holmes</i>
Overview of VAOS Changes	<i>Peter Dertsakyan</i>
Upcoming RE Meetings	<i>Devin Holmes</i>
Discussion	<i>All</i>



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Introduction



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Meet the Facilitators



Peter Dertsakyan



Devin Holmes

Audience Poll

Which region do you represent?

- | | |
|----------------|----------------|
| 1. Region 1 | 5. Region 7 |
| 2. Region 2/3 | 6. Region 8 |
| 3. Region 4/5N | 7. Region 9/10 |
| 4. Region 6/5S | 8. Region 11 |



Overview



Why are we engaging REs for TVFC/ASN VAOS roll-out?

REs are a key aspect of the roll-out of VAOS for ordering and managing TVFC, ASN, and Flu vaccines.

- ✓ RE engagement prior to October VAOS go-live will help equip REs with the knowledge and information they **need to support providers** when the system is live.
- ✓ REs have **existing relationships with TVFC/ASN providers** in the regions that can be leveraged & strengthened.

Roles & Responsibilities



Attend RE Meetings

- ☐ Attend weekly RE meetings until provider re-enrollment begins
- ☐ Complete requested actions after each meeting (e.g., surveys)



Complete VAOS Training

- ☐ Review VAOS training materials
- ☐ Identify providers to review VAOS training materials as part of training pilot



Support Providers

- ☐ Provide support for providers and LHDs, as needed
- ☐ Direct providers to additional resources (e.g., job aids, help desk info)



Identify & Escalate Issues

- ☐ Escalate issues or more complicated questions to DSHS central staff
- ☐ Identify trending issues among providers and LHDs to relay to DSHS central staff

Objectives & Benefits

Objectives

1 Support TVFC, ASN, and Flu Providers

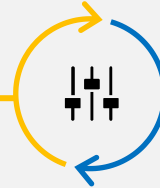
Prepare regional staff and contacts to provide support to providers and local health departments for using VAOS to order and manage TVFC, ASN, and Flu vaccines

2 Facilitate Open Communication

Escalate technical and/or programmatic questions about TVFC, ASN, and Flu vaccines in VAOS as needed, and amplify up-to-date guidance with providers

3 Identify Key Issues and Trends

Identify and report key or trending issues or questions from providers and local health departments to proactively address them



Benefits

- ✓ Provides an overview for upcoming changes to allow providers **time to prepare** for transitions in VAOS
- ✓ Establishes an **organized support network** and **communication channel**
- ✓ Allows for feedback on communications and training materials **before providers see changes in VAOS**

Vaccine Allocation & Ordering System (VAOS): Overview & Key Changes



Audience Poll

Have you ever used VAOS before?



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Benefits of VAOS for TVFC/ASN Providers



**Enhanced User
Experience**



**Centralized
Documentation**



Paperless



**Guided
Instruction**



**Improved Access
to Support**

The Provider Journey



1. Enroll to be a Vaccine Provider

- Provider registers, requests to create an account.
- Can enroll for TVFC, ASN, Flu, and/or COVID



2. Gain Access to VAOS

- Providers receive an email from IdentityManagement@hhsc.state.tx.us with log in credentials and an email with instructions to log into **VAOS**



3. Place a Vaccine Order

- Place a vaccine order in **VAOS** for the quantity and presentation that best serves your patient population



4. Confirm Receipt of Vaccine Shipment

- Approximately 2 weeks after placing a vaccine order, providers will receive their shipment
- Providers can track the status of their order and track their shipment through **VAOS**
- Report any discrepancies



5. Transfer

- If needed, use **VAOS** to initiate a request to transfer vaccine doses between 2 facilities



6. Administer Vaccines

- Providers maintain proper storage & handling requirements for their vaccine presentation
- Providers administer vaccine to their patient populations




7. Report

- ❖ Monthly biological: inventory report
- ❖ Adverse Effects in VAERS
 - Vaccines Near Expiration
 - Doses Administered
 - Waste Report
 - Tally/physical count
 - Master report
 - Doses Transferred
 - Master Stock Level
 - Non-COVID Doses Requested
 - Physical Inventory

Vaccine Orders

- **Key Change:** Providers will use an Ordering Wizard in VAOS to update their vaccine choices and submit vaccine orders

Welcome to
Texas Vaccine Allocation & Ordering System
One-stop solution for all vaccine allocation and ordering needs for the Department of State Health Services, Immunization Unit

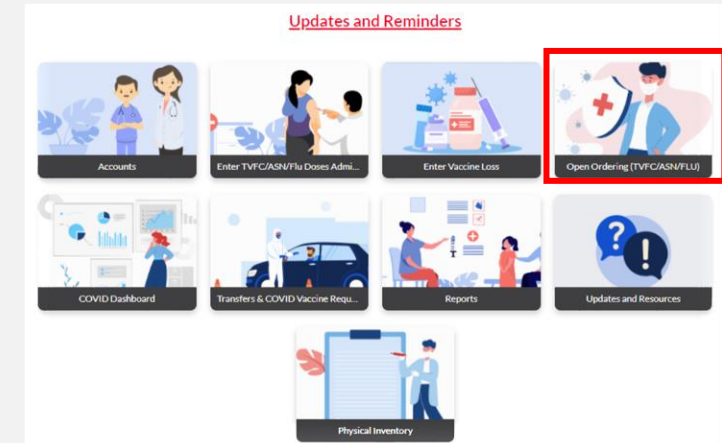


Texas Vaccines for Children

DT		DTAP	
Suggested QTY	0	Suggested QTY	0
<input type="checkbox"/> DT (DT); SOV; PED; 1 PACK	Quantity	<input type="checkbox"/> DAPTACEL (DTAP); SOV; PED;	Quantity
Reason For Deviation		Reason For Deviation	

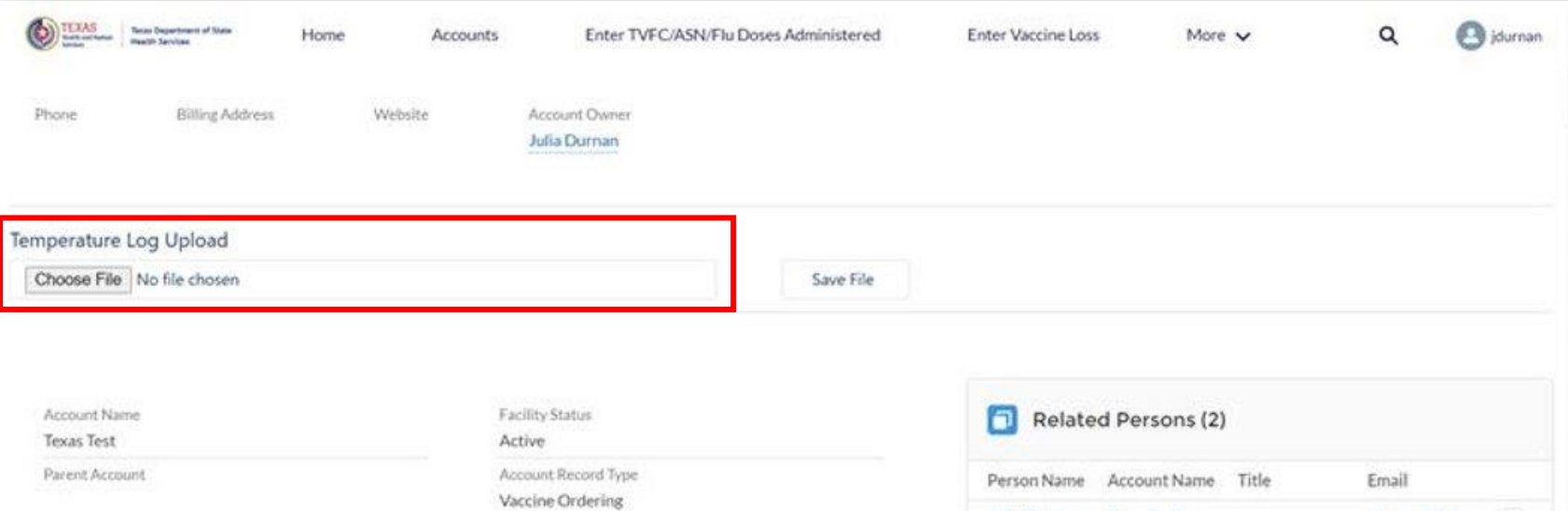
DTAPIPHI		DTAPIPV	
Suggested QTY	0	Suggested QTY	0
<input type="checkbox"/> PENTACEL (DTAP-IPV-HIB); SOV;	Quantity	<input type="checkbox"/> QUADRACEL (DTAP-IPV); SOV; PED	Quantity
Reason For Deviation		<input type="checkbox"/> KONRIX (DTAP-IPV); PPS; PED;	Quantity
		Reason For Deviation	

Update Choice



Temp Log Uploads

- **Key Change:** Providers will be able to upload Temperature logs into VAOS under “Accounts”

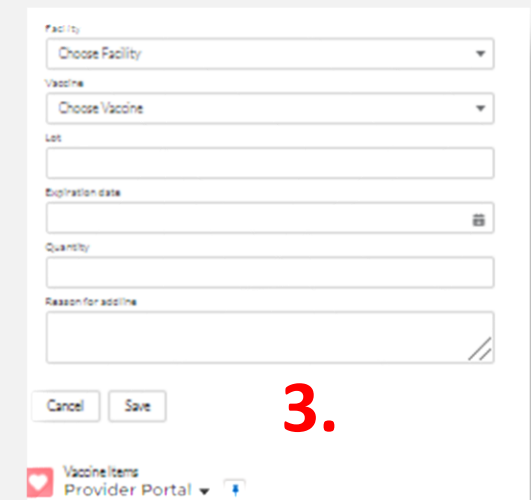
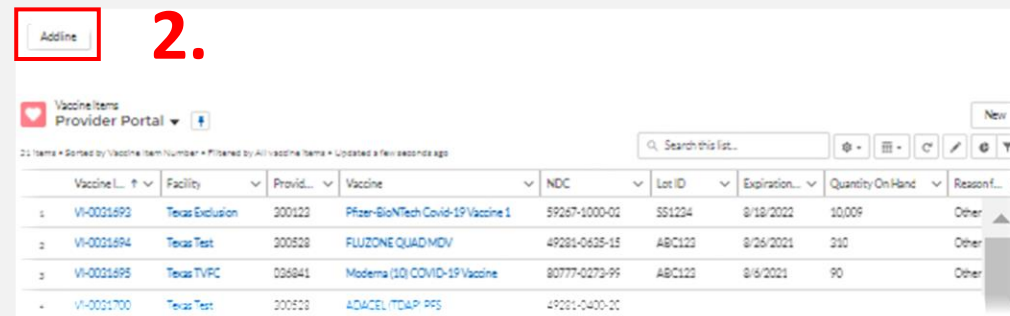
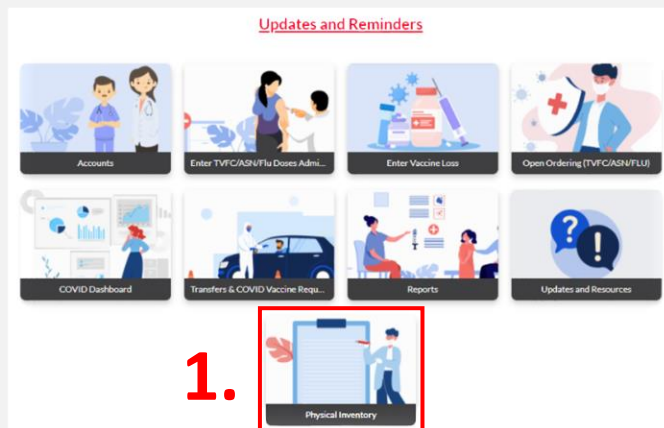


The screenshot displays the 'Accounts' page in the VAOS system. The page header includes the Texas Department of State Health Services logo and navigation links: Home, Accounts, Enter TVFC/ASN/Flu Doses Administered, Enter Vaccine Loss, and More. A search icon and a user profile for 'jdurnan' are also present. The main content area shows account details for 'Texas Test', including fields for Phone, Billing Address, Website, and Account Owner (Julia Durnan). A red box highlights the 'Temperature Log Upload' section, which contains a 'Choose File' button and the text 'No file chosen'. To the right of this section is a 'Save File' button. Below the account details, there are sections for 'Account Name' (Texas Test), 'Facility Status' (Active), 'Account Record Type' (Vaccine Ordering), and 'Parent Account'. A 'Related Persons (2)' section is also visible on the right side of the page.

Person Name	Account Name	Title	Email
Julia Durnan	Texas Test		

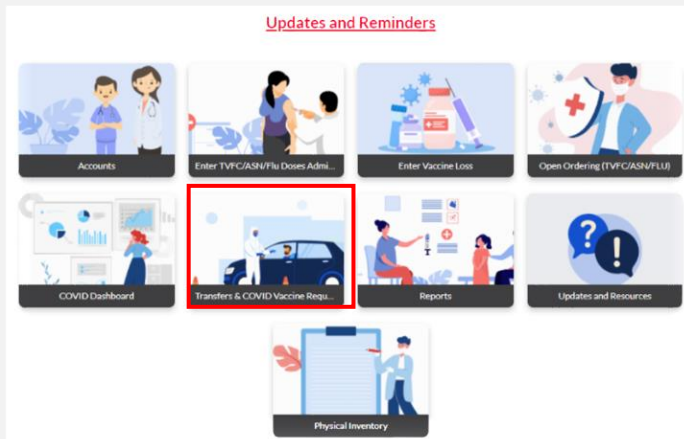
Physical Inventory

- **Key Change:** Add-line feature will be added in the Physical Inventory module of VAOS to correct mistakes or accidental deletions



Vaccine Transfers

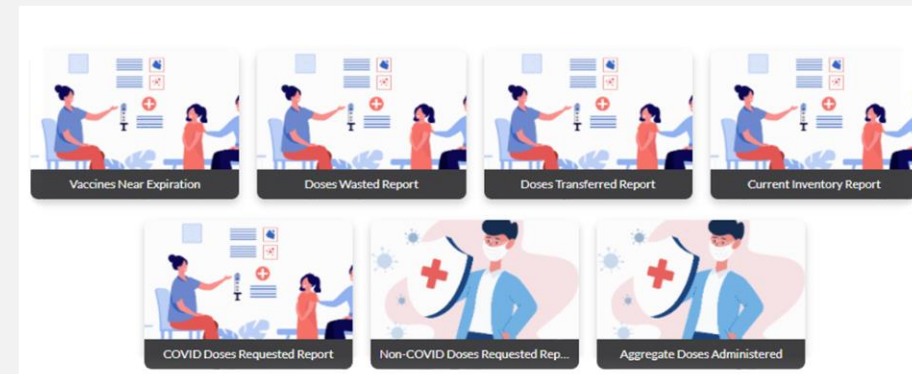
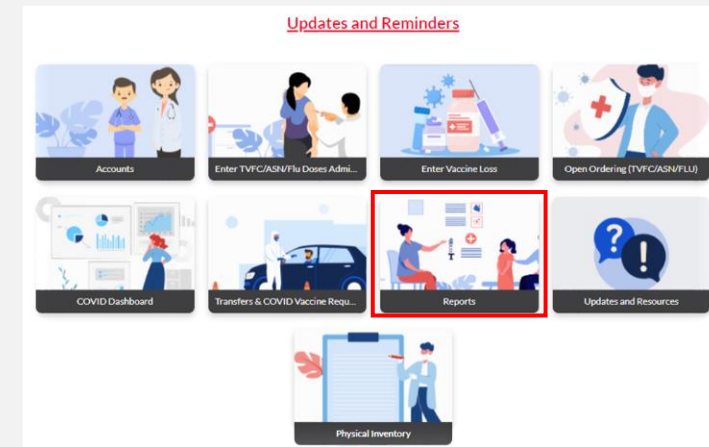
- **Key Change:** Providers will now associate vaccine transfers to an Event or Region with new drop-down feature



Service Requests		New
Recently Viewed ▼		⚙️
37 items		
Service Request Name		
1	SR-52644	▼
2	SR-52643	▼

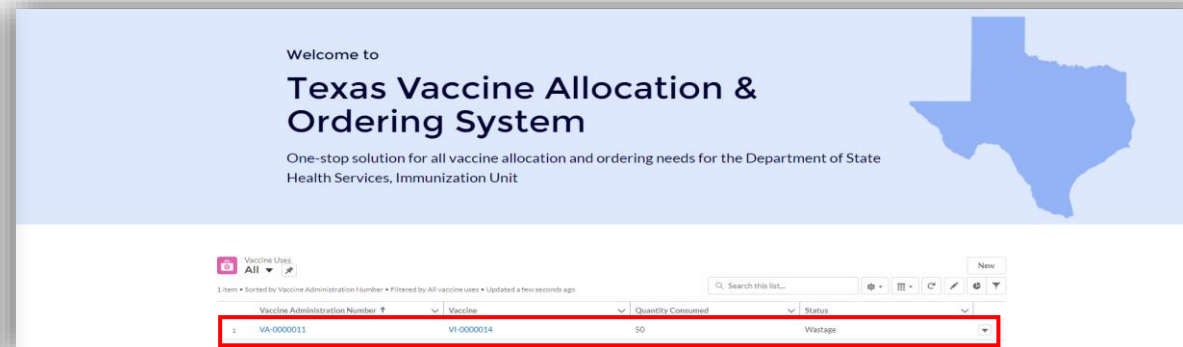
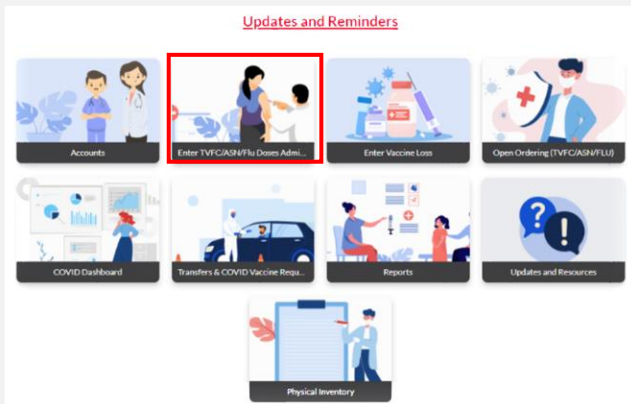
Reports

- **Key Changes:** Providers will be able to access new, additional reports, including:
 - Doses Administered
 - Physical and Tally Count
 - Master Report
 - Maximum Stock Level (MSL)



Waste

- **Key Change:** Providers may update waste documentation with additional details
 - Ex: provider pin, NDC, etc.



The form is titled 'New Vaccine Use: Vaccine Wastage'. It contains several sections for data entry:

- Information:** Includes fields for Vaccine Administration Number, Facility (Texas test), Vaccine (V1-0000129), EXIS Return ID, Status (Wastage), Product Family (COVID), Reason for waste (G004 - Open vial but all doses not administered), Quantity Consumed (25), Priority Patient Group, and Exported? (checkbox).
- Description:** Includes a field for Description (Vaccine lot expired 5/11/2021) and a field for Other Reason.

Buttons for Cancel, Save & New, and Save are located at the bottom right.

Timeline

9/16

*TVFC/ASN VAOS Features
Available*

10/1

Approval of Provider Enrollment Begins

REGIONAL STAFF / LHDs

**Weekly Responsible
Entities (REs) Meetings
Begin (9/9)**

Live & On-Demand Training available
(live demos, job aids, access to test
environment in VAOS)

Weekly REs Meetings continue
REs communicates trends & receives updates
from Central DSHS staff, as needed

PROVIDERS / LHDs

Training Pilot –
Select Providers
provide feedback on
training materials

**Weekly Provider Webinars
& Region / LHD Webinars**
provide preview &
necessary instructions

**Live & On-Demand
Training Available**
(videos, job
aids/guides)

**Weekly Provider Webinars
and Region / LHD
Webinars**

- VAOS Resources & FAQs
- TVFC/ASN Updates

What's Next?



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Audience Poll

What specific VAOS change or training topic do you want to learn more about?



Upcoming REs Meetings

Thursday, September 9th



- REs Kick-off
- Roles & responsibilities
- Highlight key changes / FAQ discussion
- Change readiness survey

Materials: RE Kick-off Meeting Slides

Thursday, September 16th

- Technical Demo for Registration, Enrollment, & Vaccine Ordering
- Change readiness update
- Q&A

Materials: Accessing VAOS, Vaccine Shipments, Vaccine Transfers, Vaccine Order Requests in VAOS, Approving and Denying Vaccine Order Requests, Approving and Denying Transfer Requests

Thursday, September 23rd

- Technical Demo for Inventory Management and Report Generation
- Change readiness update
- Q&A

Materials: Generating Reports in VAOS, Reporting Waste

Thursday, September 30th

- Provider Support Structure + Go-Live Prep
- Level 1 support for providers & answers to FAQs
- Change readiness update
- Q&A

Materials: Pilot Training FAQs

Thursday, October 7th

- Updates on non-COVID VAOS roll-out
- “Expert” technical demo (e.g., Placing non-COVID orders for providers with limited internet access)
- Ongoing Provider Support
- Q&A

Materials: TBD

Thursday, October 14th

- Updates on non-COVID VAOS roll-out
- “Expert” technical demo
- Ongoing Provider Support
- Q&A

Materials: TBD

Thursday, October 21st

- Updates on non-COVID VAOS roll-out
- “Expert” technical demo
- Ongoing Provider Support
- Q&A

Materials: TBD

Thursday, October 28th

- Updates on non-COVID VAOS roll-out
- “Expert” technical demo
- Ongoing Provider Support
- Q&A

Materials: TBD

Your action is required!

1. Take the Change [Check-in Survey](#) by Tuesday, 9/14!

- The **purpose** is to gather bi-weekly feedback about how prepared you feel to support providers and to gather feedback about topics you want to learn more about during September and October meetings. We will also ask how ready providers in your region are for the new system.
- The survey should take no longer than **10-15 minutes**, and we will discuss key findings during RE meetings as needed.

2. Identify 1-2 providers in your region to *participate in a training pilot group*.

- The **purpose** is to identify providers in your region to review and provide feedback on VAOS training materials (e.g., job aids) during September.
- Use [this link](#) to submit your responses today!

Discussion and Q&A



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Thank you!



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